



## **PROBE NORTHWEST, INC.**

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### ***CURRICULUM VITAE*** **SUSAN M. WAKEMAN, CFE**

#### **EDUCATIONAL BACKGROUND**

Bachelor of Arts, *Magna Cum Laude*, 1983  
Major: Investigative Communications  
Minors: Society and Justice; Communications  
University of Washington  
Seattle, WA

Associate of Arts, *with Honors*, 1977  
Major: Microbiology  
Minor: Psychology  
Bellevue Community College  
Bellevue, WA

#### **ADDITIONAL EDUCATION**

Insurance Claims and Fraud Detection Coursework. National Association of Investigative Specialists, 1993.

Advanced Skip Trace Techniques Coursework. National Association of Investigative Specialists, 1993.

Advanced Surveillance Techniques Coursework. National Association of Investigative Specialists, 1993.

Worker's Compensations Claims Management Advanced Workshop. Washington Self-Insurers Association, 1990.

Insurance Fraud Coursework. National Association of Investigative Specialists, 1990.

HUD/FDA Trace Program Coursework. National Association of Investigative Specialists, 1990.

Physical Surveillance Techniques Coursework. National Association of Investigative Specialists, 1985

Computer Security, Inc., 2000-2003

- Firewalls
- Network Security
- Passwords and Ciphers
- Data Protection
- Social Engineering Counter Measures
- Steganography [Hiding encoded messages in photographs]

Hacker Vulnerability Assessments  
Wireless Network Security

Cell Phone Hacking. Joe Seanor, CIA classes, 2008

## **LICENSING AND CERTIFICATIONS**

Certified Fraud Examiner, 1996 – present.

Certified Tester and Trainer of Private Detectives, Washington State, 1992 - present.

Detective Agency Principal, 1980 – present.

Notary Public, 1982 - present.

Certified Process Server, 1995 - present.

Private Investigator, 1978- present.

## **RELEVANT EMPLOYMENT**

Probe Northwest, Inc. 1980 - present

Founder and President. Provide all aspects of fraud investigation and personal injury claims verification for Labor and Industries, Longshore, Liability and Automobile insurance clients. Direct surveillance, background research, video tape production, final reports, chain of custody, and court testimony. Coordinate 3-6 field surveillance agents and 2-3 office staff. Test and train Private Investigators for the State of Washington. Examples of work: helped close Santa Rosa Medical Clinic and other questionable medical providers; obtained 5 Fraud Orders from the Washington State Department of Labor and Industries. Obtain video evidence on 98% of all cases.

For Reel Productions, Inc. 1991 - present

Producer and Filmmaker. Production of travel videos including research, writing, funding and photography. Won Mensa's "Videographer of the Year" Award, 1991. Successfully marketed to Rand McNally International Catalogue and Blockbuster Video.

Seattle Detective Bureau, 1978 -1980.

Licensed Private Detective. Witness interviews, background research, report preparation.

University of Washington Daily, 1980 -1983.

Reporter and Photographer. Investigative research, writing and photography.

## **PUBLICATIONS AND PRESENTATIONS**

Wakeman, SM. Using Investigators, A Guide for Claim Representatives, 1990 and 1991.

Wakeman, SM and Cox, F. Code of Ethics for Investigators. Pacific Northwest Association of Investigators, 1980.

Susan M. Wakeman, Curriculum Vitae, page 2.

Wakeman, SM. "People's Bank Held Up" University of Washington Daily. January 10, 1980. [Front page article on campus robbery containing fresh facts and photographs.]

Wakeman, SM. "Grand Jury Investigating Possible Embezzlement" University of Washington Daily. January 24, 25, 27, February 8, 1980. [Series of front page articles on federal indictments of Department Head, Donald Riedel, School of Public Health, University of Washington for conspiracy to defraud the United States government, making false statements to the government and mail fraud.]

Conference Leader, State Farm Insurance Claims Managers Meeting, May 7, 1989, "Surveillance, Privacy and Cost Controls," Tacoma, WA.

Guest Lecturer, Risk Insurance Management Society, "Personal Injury Fraud Investigations," 1994, Seattle, WA.

Speaker, Washington Self-Insurers Association, Fall Conference 1997, "Investigating in Labor and Industries Claims," Bellevue, WA.

Workshop Series Leader, Washington Self-Insurers Association meetings for Regions 1, 2 and 3 Seminar Series. Seattle, Bellevue, Olympia and Everett, Washington. 1990, 1991, 1993, 1998.

Seminar Leader, Washington Self-Insurers Association Annual "Intensive Claims Management" program. "New Trends in Claims Verification," 1998, Seattle, WA.

Workshop Teacher, Liberty Mutual Insurance, Quarterly Claims Meeting, Northwestern States, June 1997, Bellevue, WA.

Guest Speaker, Smart A Team Group Retro quarterly meeting, "Fraud Investigations: What to do with the evidence," March 10, 2000, Seattle, WA.

Session Presenter, Risk Insurance Management Society's All Industry Day. "Investigations: New Technologies," March 13, 2001, Seattle, WA.

Presenter, "Investigations and What They Entail," WSIA Winter Fraud Conference, January 17, 2003 Bellevue, WA

Featured Speaker, "Your Rights and Limitations Using Evidence Under the New Privacy Acts" Mechanical Contractor's Association of Western WA, September 6, 2006

## **PROFESSIONAL ASSOCIATIONS**

Washington Association of Legal Investigators (WALI), 1996 - present  
Charter Member

Pacific Northwest Association of Investigators (PNAI), 1980 -1985  
President, 1984  
Vice- President, 1981

Disability Management Employer's Coalition, NW Region, 1998 - 2001  
Vice- President, 2000

Puget Sound Special Investigators (PSSI), 1995 – present (Association only)

Professionals in Workers' Compensation, Washington, 1999 - present

Division of Civilian Marksmanship (DCM), USA, 1991 - present

Washington Self-Insurers Association (WSIA), 1980 - present

Oregon Self-Insurers Association (OSIA), 1996 – 1998

Women/Minority Business Enterprises, Washington State, 1988 - present

Canon Professional Photographers Association, 1980 - 1998

Professional Photographers of America, 1991 - 1997

Who's Who in Professional Imaging, 1993 - present

Northwest Longshore Administrators Association, 2003 - present